

Included Protect-A-Group Travel Insurance provided by TravelSafe Insurance. Coverage is as follows:

Plan Benefits	Maximum Benefit
Pre-Departure Trip Cancellation	Up to Trip Cost
Post-Departure Trip Interruption	Up to 150% of Trip Cost
Accidental Death & Dismemberment	\$25,000
Medical Expense/Emergency Assistance	\$100,000
Travel Delay (up to \$150 per day)	\$750
Baggage and Personal Effects	\$1,500
Baggage Delay	\$250
Missed Connection	\$1,000

Trip Cancellation: Benefits will be paid, up to the Maximum Benefit Amount shown in the Schedule of Benefits, to cover You for the unused non-refundable prepaid expenses for Travel Arrangements when You are prevented from taking Your Trip due to: 1. Death involving You or Your Traveling Companion or Your or Your Traveling Companion's Business Partner or Your Family Member; 2. A covered Sickness or Injury involving You, Your Traveling Companion or Business Partner, or Your Family Member which necessitates Medical Treatment at the time of cancellation and results in medically imposed restrictions, as certified by a Legally Qualified Physician, which prevents Your participation in the Trip; or 3. For the Other Covered Reasons...see full insurance booklet for full details.

visitors delight in the seamless blend of past and present experiencing authentic Louisiana at every turn. With its semi-tropical climate, the outdoors is tempting and the attractions abound. No wonder this is one of the south's fastest growing cities. Begin your day with a tour for the military enthusiast at the USS Kidd, a WWII Fletcher-class destroyer. You will also visit historic exhibits in the adjoining Veterans Memorial Museum. Then, visit the Old Governor's Mansion, built in 1930 by Governor Huey P. Long as "Louisiana's White House." The next stop is the beautiful St. Joseph Cathedral, built in 1853. Next, walk through the Main Street Market where dining options include down-home Southern cooking, sandwiches, salads, Chinese, Greek and Lebanese. Also included is a stop by the Old Arsenal Museum, which was built in 1838 and used by the U.S. military during the Mexican and Civil Wars. Tour the Louisiana State Capitol building, standing proud as the nation's tallest capitol building. Get a bird's-

eye view of the city and mighty Mississippi River from the 27th floor observation deck. Next, stroll across the intricate Capitol Gardens and tour the Capitol Park Museum, a Louisiana State Museum. Here you can step onto a simulated Mardi Gras float, discover the difference between Cajun and Creole, and lose yourself in multimedia presentations.

**Day 10: Houmas House, LA** - Houmas House Plantation and Gardens is so much more than just a tour of a grand antebellum estate. Experience the southern splendor of "The Sugar Palace" when you step into 16 rooms filled with period antiques and Louisiana artwork. Your 4-hour stay will take you on a journey through a time when Sugar Barons reigned supreme along the Great River Road.

**Day 11: Disembark in New Orleans, LA** - Today we tie up in New Orleans near historic Jackson Square and bid our ship adieu. But before we head to the airport and our return to Boston we enjoy a riding tour of New Orleans. We depart this afternoon and arrive back home with wonderful memories of our Southern Culture Cruise.

\* Please note groups with less than 10 paying customers may be asked to drive to a Best of Times designated bus pick-up location or may need to work with Best of Times on alternative transportation arrangements. \*\* There is a minimum requirement of 40 paying customers to ensure the service of a Best of Times Tour Director throughout the trip.



### The American Queen

Year Built: 1995  
 Refurbished: 2012  
 Passengers: 436  
 Staterooms & Suites: 222  
 Crew: 172  
 Decks: 6  
 Length: 420 Sq. Ft.  
 Dining Venue Options: 6

Responsibilities: Best of Times is acting solely as an agent for supplier(s) identified on accompanying documents in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by this agency. Best of Times is not responsible or liable for breach of contract or any other intentional or careless actions or omissions on part of such suppliers which result in any delays, missed connections, changes in ports of call, climatic conditions, losses, damages, or additional expenses owing to advertised schedules, change in any service or accommodations, or any other causes beyond our control. Departure/arrival points will try to be satisfied but are not guaranteed. In the event the services and accommodations set forth in this brochure cannot be supplied because of delays or other causes beyond our control, Best of Times will use its best efforts, provided they have received notice of the delay or disruption, to arrange for comparable services and accommodations. Rates and itineraries shown here were in effect at the time of printing and no changes are anticipated; however, Best of Times reserves the right to withdraw any tour or to make any rate changes, as necessary. Prices are subject to change. A deposit is always required to confirm a reservation. A Deposit of \$800pp is due upon registration to confirm your reservation. There is a Non-Refundable Best of Times Administration Fee and Non-Refundable Insurance premium Per Person upon cancellation regardless of insurance program. Payment in full must be received by December 28th, 2012 or this may result in an automatic cancellation. Please note: All cancellations must be made in writing and sent to Best of Times. The date of cancellation is deemed to be the date received by Best of Times. **Cancellation Charges for this tour FOR NON COVERED EVENTS as defined by TravelSafe Protect-A Group Insurance brochure are as follows:** Best of Times/American Steamboat Company Cancellation Policy: Upon cancellation, regardless of date, there is a combined \$400 Non-Refundable Best of Times/American Steamboat Company Administration Fee and Non-Refundable Insurance Premium per person that is not covered by the insurance program. Cancellations from date of booking until 1/3/13 will be assessed a \$400 cancellation fee per person. Cancellations from 1/4/13 until 2/4/13 will be assessed a cancellation fee of 50% of total fare. Cancellations from 2/5/13 until 3/6/13 will be assessed a cancellation fee of 75% of total fare. Cancellations after 3/6/13 will receive no refund, 100% of total fare. Any refund due is based on date of cancellation and the Cruise Line's published cruise fares. Best of Times is not responsible for any refunds over and above said amount.